



**KETCHUM
HEALTH**
University Eye Center

Refund FAQs

How long does it take to process a refund?

- Check refunds will be processed and mailed within two (2) business weeks or fourteen days from the request date.
- Credit Card refunds within forty-five (45) days from the original transaction date will be refunded back within two (2) to three (3) business days.

How will I be refunded?

Check Refund

- Original payments made in Cash, Check, Money Order, FSA/HSA-Over A Year and Credit Cards over 45 Days will be issued a Check and sent via USPS.

Credit Card Refund

- Original Credit Card payment date within 45 days, FSA/HSA within the current Calendar year will be credited to the original card.